



The following text is from the Nov-6-2014 Group-1 AGD Kickoff webinar, with minimal editing.

Q: what is an "ASAP"? (Viewer 94)

A: ASAP stands for Aging Services Access point, one of 27 regional Home Care Agencies statewide. (Jim O)

Q: Does anyone know what time is the weekly training? (Viewer 189)

A: The weekly webinars are scheduled for 10:00 - 11:30 am. Please see the AGD blog for up to the minute schedule changes. (AGD Team, post-webinar)

Q: Is being in SIMS free? (Viewer 82)

A: @82: AFC/ GAFC providers will use the system free of charge. Use of the application will be mandatory for all AFC/GAFC initial determinations. (Jim O)

Q: If we are currently using the CDS-HC why would we switch to the MDS-HC? Is Coastline then going to switch it to a CDS-HC tool? (Viewer 60)

A: @60 - if you are currently using SIMS for AFC/GAFC determinations (i.e. you are an ASAP), then yes, the new process requires use of a SAMS MDS-HC assessment form. Coastline will use a CDS-2-RN to record determination facts (Jim O)

Q: Is there one username and password per agency, or per user within each agency? (Viewer 77)

Q: How do you set up multiple email accounts within a company? Multiple User accounts, I mean, (Viewer 84)

A: There will be multiple users from each agency. Each SAMS User Account must have a unique email account. (AGD Team, post-webinar)

A: @77 - Each user must have an individual user account, since this system handles Protected Health Information (PHI) and your organization must be able to enforce appropriate administrative security for any of your users. (Jim O)

A: each SAMS User Account must have a unique email account (Jim O)

Q: will the MDS-HC be used for all cases, or just for initial authorization from coastline? (Viewer 23)

A: MDS-HC will be used for all AFC and GAFC initial clinical screenings. (AGD Team, post-webinar)



Q: because the CDS is done annually too...so will that change to the MDS annually? (Viewer 23)

A: @84 - your organization should have a Point-person, your AGD lead. They have received additional instructions leading up to this point. (Jim O)

Q: can we print out this demonstration? (Viewer 87)

A: @84 - see <http://agd-support.800ageinfo.com>, the AGD Support blog. We will post a recording of this webinar, the PowerPoint Andy is using, and lots of other resources related to this effort. (Jim O)

A: UPDATE: We did not post the webinar to the AGD blog as a recording -- there was too much background noise.

We will re-do the presentation, minus an audience, and post it as soon as it is ready. Aiming to have this posted by end-of-day Friday Nov 14 (AGD Team, post-webinar)

Q: Is a cover letter required for GAFC? (Viewer 189)

A: @189 == - no cover letter for GAFC, only for AFC (Jim O)

Q: will we be able to open other agencies' information? (Viewer 82)

A: @82 - Yes, this is a shared database. (Jim O)

A: Providers will have access to the basic consumer record however, there will be no information about actual services received or which provider is providing those services. (AGD Team, post-webinar)

Q: you can still see their names, addresses and phone numbers? (Viewer 82)

A: Providers will be able to see basic information on consumers including name, address and phone number. (AGD Team, post-webinar)

Q: How much info from the CDS will "copy" to the MDS HC? (Viewer 172)

A: @172: the SIMS MDS-HC is a version of the CDS-2-RN, with many questions (Nursing Module, Social Module, etc.) removed. Responses on certain CDS-2 questions were also removed. But there are no questions or responses in the SIMS MDS-HC that are *not* in CDS-2- RN or FULL. (Jim O)

A: @172: all data from a SIMS MDS-HC will copy into the CDS-2-RN used by Coastline to hold the Determination (Jim O)



Q: should our assessment be started the day we see the client or do we wait until the PSF comes back from the provider? (Viewer 89)

A: Part 1: The RN must complete the clinical assessment based on the Assessment Reference Date (ARD) on the MDS. It is important to be sure the RN has captured an accurate assessment of the member's current status.

Part 2: The provider should submit the request for the initial GAFC/AFC screen when the provider is sure they have the required PSF attached. Coastline cannot complete the initial screen until all required documentation is received from the provider.

Remember that there is a difference between the Onsite Assessment (OSA), where an RN sees a potential consumer; and the collection of data elements which is called an assessment in SAMS. (AGD Team, post-webinar)

Q: when will existing SAMS users have the "field test" application? (Viewer 176)

A: @176 - existing SIMS users should see the additional link to SAMS Field Test this afternoon, or tomorrow morning. (Jim O)

Q: Do we have to scan in the RSF and PSF (Viewer 159)

A: @159 - Yes, RSF & PSF must be scanned from paper and attached to the SAMS consumer Record (Jim O)

A: @ 60 - yes individual scans. one PDF document for Physician Summary Form plus any additional EMR pages received from physician. (Jim O)

Q: do you really need to click mark in progress in the work flow (Viewer 124)

A: It is best to follow the workflows as they are displayed. (AGD Team, post-webinar)

Q: Why is relationship referring to assessment? (Viewer 125)

A: -- I do not understand this question ----> Viewer 125: Why is relationship referring to assessment? (Jim O)

Q: if the responsible party noted on RFS is already listed as a contact in SAMS do we need to duplicate this information? (Viewer 172)

A: @193 - next of kin may be guardian or caregiver. we will discuss after demo is complete (Jim O)

A: @193 - aha - I think i misunderstood your Q. For presentation to Coastline, there *must be a contact of the correct type, else the referral will be set to "waiting" (Jim O)



A: @172 -- For presentation to Coastline, there *must be a contact of the specified type, else the referral will be set to "waiting" (not immediately processed, Coastline will request the info from the RFS matching the contract-type.) (Jim O)



Q: can PDFs be attached as a packet? (Viewer 23)

A: @23 need individual PDFs attached for PSF, RFS, and AFC Cover Letter (if AFC) (Jim O)